

Whistler Alpine Ski Ultimate Groups 101

Summary: Daily adult group intermediate and advanced lessons - Full day lessons only

Check in time: 9:25am

Check in location: Whistler alpine hut

Morning staff meeting time: 9:30am

Guests arrive: 9:45am

Lesson finishes: 3pm

Greeter/Organizer

- Greeter checks in guests and assigns students to level
- Instructors at each level to roughly sort guests into similar ability groups e.g. spicy or chill

Warm up/Assessment Run - 9:50am

- NO TEACHING ON WARM UP RUN!
- One instructor leads and one tail gun. Any additional instructors to float in the middle of the group
- Call supervisor asap if there are any lower levels so they can arrange transfer to base
- Level 4's ski down Upper Whiskey Jack and group up at Chic Pea Hut to split groups. Ski down Lower Whiskey Jack to confirm splits.
- Level 5
- Level 6
- Instructor to split groups and assign an instructor before getting on the chair
- Check back in at the hut to pick up any late arrivals then repeat maximum half a run to confirm their fit

Sign out with Supervisor/Coordinator, give your name, lesson level and number of students (this is how we trigger paying you so it's IMPORTANT).

Lunch

- Have lunch with your guests
- Their skill level/Snow conditions will determine where is appropriate. Eg, Level 5 for Dustys, Mid 4 for Glacier Creek.

Lesson finishes at 3pm

Challenges

- Determining the student level can be challenging as they might underestimate or overestimate themselves. So, on the warm up make sure to meet the other levels to move students if needed so they have time on the same run to make sure of the fit.

- Some guests may not have been skiing in several years so may take longer to warm up and show their true ability, so you may have to shuffle the groups again at the end of the run.
- You may have to deal with a small split in your class occasionally if no other groups at that level.
- Determining your group level and goals before coming back to the hut will help to fit in any latecomers.

Injuries

- Student gets injured: contact patrol, get photo of RFID pass, you may continue with lesson when patrol doesn't need you anymore; fill out Incident Report Form (available in Springs beside front desk) at end of day.
- Instructor gets injured: Call Patrol if urgent. Contact the supervisor on duty know as soon as possible. You **MUST** visit First Aid Room at Springs building before going home if patrol isn't needed.

